



## **CHAP Group (Aberdeen) Ltd Quality Policy Statement**

**CHAP Group (Aberdeen) Ltd** is committed to continually reviewing and improving our activities, products and services to satisfy the applicable requirements, and shall:

- Operate a documented Quality Management System, with compliance to the requirements of BS EN ISO 9001:2015 and as part of an overall Integrated Management System, to ensure the effective control of its activities, products and services across the operating divisions of CHAP Group (Aberdeen) Ltd.
- Measure the effectiveness of the Quality Management System through various means including audits, customer feedback and financial results.
- Establish objectives and programmes, which will be reviewed and reported on a regular basis to ensure continual improvement in performance is achieved.
- Nominate members of senior management, with responsibility for the operation of the Quality Management System, who shall ensure that quality processes are communicated, implemented and maintained at all levels across the operating divisions of CHAP Group (Aberdeen) Ltd.
- Ensure that sufficient resources are provided to maintain and continually improve quality performance.
- Review and revise the Quality Policy on a regular basis to ensure its continued suitability.
- Make the Quality Policy and associated documentation available to interested parties upon request.

Signed:

A handwritten signature in black ink, appearing to read "H. Craigie", written in a cursive style.

**H. Craigie**  
**Managing Director**